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HQ, U.S. Army Installation Management Command
San Antonio, TX
152320Z Oct 10

OPERATIONS ORDER 11-018: Department of the Army Better Opportunities for Single Soldiers (BOSS) Program Baseline Standards Assessment (U)

Refs: (a) AR 215-1 Military Morale, Welfare and Recreation Programs and Non-appropriated Fund Instrumentalities, 22 Jun 10
(b) IMCOM Tasker 91113666: FY10 Baseline Standards Assessment for Sports, Recreation and Libraries, 25 Nov 09
(c) IMCOM Campaign Plan, 5 Mar 10

(U) Time Zone Used Throughout the Order: Zulu.

1. (U) **SITUATION.** Better Opportunities for Single Soldiers (BOSS) is the only program specifically established to advocate for the identified needs of single Soldiers. The effectiveness of this program can only be measured by the outcomes attained at the grassroots level. Equally important is how effective the installations are at reaching out to the geographically dispersed single Soldiers within their catchment area (Reserve, MEPS and Recruiting Stations). In an effort to provide equitable, high quality BOSS programs across the Army we must ensure that we have a system in place to measure our progress on a consistent basis.

2. (U) **MISSION.** Garrison Commanders will ensure a strong, effective BOSS program at their installations by adhering to the MWR Baseline Standards administered through the Army Community Recreation Reports Online (ACRRO) and IAW AR 215-1, ref (a). Starting in FY11, BOSS Baseline Standards Assessment information will appear in ACRRO to collect data from Garrison BOSS Programs to measure performance and program capability.

3. (U) **EXECUTION.**

3.A. (U) **Commander's Intent.** My intent is for all Installations to have strong, vibrant and effective BOSS programs that meet the needs of the single Soldier populations; including the geographically dispersed in their local catchment area of responsibility. A recognized BOSS Program is identified as a program that supports the three pillars of BOSS (Quality of Life; Community Service; and Recreation & Leisure) and is part of the Garrison Family and MWR Directorate serving single Soldiers. This is IAW Installation Management Campaign Plan LOE #2. I consider this mission complete when there is standardized BOSS programs Army-wide.

3.B. (U) **Concept of Operations.** The Family and Morale, Welfare, and Recreation Command (FMWRC) Soldier and Community Recreation Directorate uses ACRRO to collect data for MWR Baseline Standards and measure performance on a quarterly

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basis. Garrison Program Managers will include BOSS when completing quarterly ACCRO reporting requirements.

3.C. (U) Tasks to Subordinate Units.

3.C.1. (U) IMCOM Region Directors.

3.C.1.A. (U) Direct subordinate Commanders NLT 31 days after publication of this order to include the BOSS program area when completing worksheets in the quarterly baseline standards assessment in ACRRO. Same process as established with IMCOM Tasker 91113666 for Sports, Recreation and Libraries, ref (b).

3.C.2. (U) CG, FMWRC.

3.C.2.A. (U) FMWRC will use data collected from ACRRO to measure performance and program capability against BOSS Baseline Standards.

3.D. (U) Coordinating Instructions.

3.D.1. (U) This order is effective upon receipt for execution.

3.D.2. (U) At the direction of the lead command or staff element, participate in or take action in support of activities, meetings, and/or conferences required to successfully execute this order.

4. (U) SUSTAINMENT. None.

5. (U) COMMAND AND CONTROL.

5.A. (U) Command.

5.A.1. (U) FMWRC Soldier and Community Recreation Directorate is the lead staff element for this action and all others are supporting.

5.B. (U) Control. None.

5.C. (U) Signal.

5.C.1. (U) The FMWRC BOSS Action Officer is Ms. Joanne Geer, FMWRC at commercial: 210-424-8494, (DSN 471); e-mail: joanne.geer@us.army.mil.

5.C.2. (U) The FMWRC ACRRO Action Officer is Ms. Jennifer Britos at commercial: 210-424-8436; e-mail: jennifer.britos@us.army.mil.

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5.C.3. (U) Acknowledge receipt of this order to the HQ, IMCOM Operations Center at
COMM: 210-221-0661 (DSN 471), NIPR: IMCOMHQ.Ops.Ctr@conus.army.mil.

ACKNOWLEDGE:

LYNCH
LTG
Commanding

OFFICIAL:



GORDON-BRAY
BG
G3/5/7

ANNEXES: None.

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